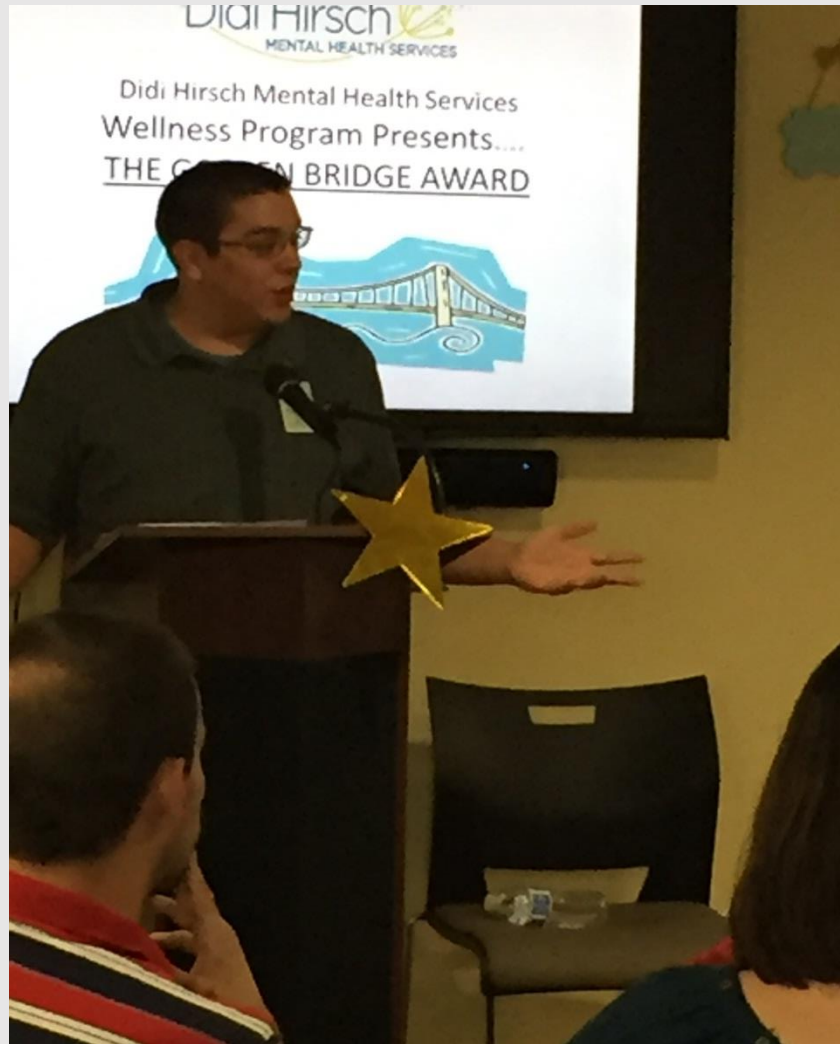


# Didi Hirsch Mental Health Services

Olga Felton MSN, RN  
Director of Nursing  
Los Angeles, CA  
Cohort V

***Tips from the Graduating Class***  
***August, 2016***

# Tips from the HIP Graduating Class



Matt Strout Villa, Peer Advocate > Housing Specialist

# Ch ch ch changes.....

**2015**

**Ari, Integrated Health Coordinator**

**Tricia, Engagement Specialist**

**Matt, Peer Advocate**

**Olga, Director of Nursing**



**2016**

**Ari, Integrated Health Coordinator**

**Rachel, Program Director, Wellness/Employment**

**Tiffany, Program Director, Adult Service**

**Olga, Director of Nursing**



# Didi Hirsch Mental Health Services

## ***General information:***

- Community Mental Health Center - Inglewood
- Services: Health coaching, care coordination, groups, linkage
- ***Staff:*** Integrated Health Coordinator, Engagement Specialist, Care Coordinator/MA, LVN, FQHC
- ~460 adults w/serious mental illness
- IPAT level

## ***Primary care provision:*** FQHC

- ***Co-located partnership***
- ***One day per week (40-45 days per year)***
- Staffing provided by partner: PA, MAs
- On site lab and pharmacy

# Accomplishments

## Too many to list all!

### Achievements

- BE HIP Exercise and Weight Management Program



- Peer Specialist hired into another position.

### Challenges

- Modifications needed



- Supervision transitioned



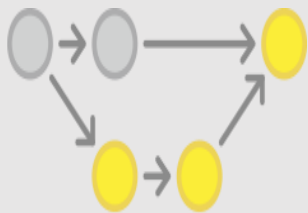
# If I Knew Then What I Know Now...

- **Advice:**

- “Start at the end”.
- Hire a Nurse Care Manager.
- Use a registry from the start.
- **Don’t** “Silo” the program.

- **Regarding sustainability:**

- Plan for the Program to end at the end.
- Plan modifications to sustain workflows.
- Work with non-grant funding sources.





# Moving Forward

- What will change about your model/services?
  - Renew MOU.
  - Will you expand the population you serve? Yes.
  - Are there any services you would add/subtract? Yes.
- Biggest challenges and efforts to sustain services

- Funding
- Staffing
- Training

